# Carrier / Metro Ethernet Site Readiness



A Program of Concert Technologies



## Making Your Customers Move to High-Speed Ethernet Painless

### **Customers Need High-Speed Connectivity**

Modern business methods drive the demand for affordable, high-availability, high-bandwidth, Internet connections at every business location. Ethernet is the method of choice for carriers and local service providers to deliver reliable, scalable high-bandwidth connectivity.

#### **But There Are Challenges to Getting Service**

For customers, a badly-managed move to Ethernet can lead to costly site revisits, inadequate site preparation, and service delays. This is because the End User Customer Requirements (EUCRs) that must be fulfilled to provide service, are far outside the experience of most customer IT staff. When this happens, customers need to work with a proven Ethernet Readiness partner.

Without an experienced partner to anticipate issues and prevent delays, avoidable obstacles prolong frustration for all parties involved and make the path to cost-saving and reliable high-bandwidth Ethernet service expensive and disruptive.

#### We'll Get You There – Faster and Better

Concert Technologies has the knowledge and the skills to bypass Carrier Ethernet issues and their associated cost. With Concert, a Registered Telecommunications Project Manager (RTPM) manages each Carrier Ethernet job for you and knows exactly how to coordinate between you and your chosen carrier.

We work with the major US local exchange carriers (LECs) and service providers every day to help connect customers to their services - quickly and reliably.

#### **The Process**

We perform a site survey with the LEC to build requirements. After this we look for ways to reduce cost and accelerate the install. Once the scope of work is agreed, our team manages the entire process keeping everyone advised of project status the whole way.

#### **Benefits of Our Approach**

- 100% managed <u>Carrier Ethernet site prep</u>
- Accelerated site preparation
- Minimize site visits and cost
- Meet all carrier readiness requirements
- Over 335,000 rollouts delivered
- © Consistent communication with all vendors
- Local Techs in all US states and 165 countries



Video: Carrier Ethernet Made Painless

Contact us today to learn how we can help make your business Metro Ethernet ready